

2022-2023 Open Enrollment Guide

If you (and/or your dependents) have Medicare or will become eligible for Medicare in the next 12 months, a Federal law gives you more choices about your prescription drug coverage. Please see page 16-17 for more details.

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This brochure summarizes the benefit plans that are available to Turning Point USA eligible employees and their dependents. Official plan documents, policies and certificates of insurance contain the details, conditions, maximum benefit levels and restrictions on benefits. These documents govern your benefits program. If there is any conflict, the official documents prevail. These documents are available upon request through the Human Resources Department. Information provided in this brochure is not a guarantee of benefits.

A Message to Our Employees

The Benefits Open Enrollment Period Is Here!

As healthcare costs continue to rise due to inflation and increased government regulation, the cost to provide healthcare coverage has also increased. Additionally, Turning Point USA has seen an increase in the occurrence as well as the severity of claims of healthcare costs. This has been a common scenario across the market as costs increase in an effort to keep pace with healthcare trends. Turning Point USA is committed to providing a comprehensive benefits package to its employees for the following year and has made the following changes to its 2022-2023 offerings.

A detailed Open Enrollment video about your 2022-2023 plans can be found here.

2022-2023 Benefit Plan Highlights

Our medical coverage is staying with Blue Cross Blue Shield of Arizona, but we will be adding three new medical plans in addition to the renewing \$3,000 PPO plan. Turning Point USA will also be adding new benefits this year: Employer-Paid Short-Term Disability, Voluntary Life and AD&D, Voluntary Accident, and Voluntary Critical Illness.



Benefits for You & Your Family

Turning Point USA is pleased to announce our 2022-2023 benefits program, which is designed to help you stay healthy, feel secure, and maintain a work/life balance. Offering a competitive benefits package is just one way we strive to provide our employees with a rewarding workplace. Please read the information provided in this guide carefully. For full details about our plans, please refer to the summary plan descriptions. Listed below are the Turning Point USA benefits available during open enrollment:

- Medical
- Dental
- Vision
- Voluntary Life
- · Short Term Disability
- Critical illness
- Accident

Who is Eligible?

Full-Time employees working at least 30 hours per week, for the medical, dental and vision coverage and 40 hours per week for the Voluntary Life, STD, Critical Illness and Accident, and their eligible dependents may participate in the Turning Point USA benefits program.

Generally, for the Turning Point USA benefits program, dependents are defined as:

- · Your spouse
- Your domestic partner
- Dependent "child" up to age 26. (Child means the employee's natural child or adopted child and any other child as defined in the certificate of coverage)

When and How Do I Enroll?

Open enrollment will be conducted October 1, 2022-October 15, 2022.

All eligible employees are required to complete the enrollment process, even if you do not wish to make any changes to your benefits.

Note: Some states (currently, California, Massachusetts, New Jersey, Rhode Island, Washington D.C., and Vermont) may impose a tax on residents who do not have health insurance coverage, subject to limited exceptions.

When is My Coverage Effective?

The effective date for your benefits is 11/01/2022.

Changing Coverage During the Year

You can change your coverage during the year when you experience a qualified change in status, such as marriage, divorce, birth, adoption, placement for adoption, or loss of coverage. The change must be reported to the Human Resources Department within 30 days of the event. The change must be consistent with the event.

For example, if your dependent child no longer meets eligibility requirements, you can drop coverage only for that dependent.

Medical Insurance

Employee & Child(ren)

Family

Turning Point USA will continue to offer medical coverage. The following chart is a brief outline of the available plans. Please refer to the summary plan description for complete plan details. You may locate contracted providers at

www.azblue.com. BC/BS of Arizona Statewide PPO \$5,000 70% BC/BS of Arizona Statewide PPO \$3,000 70% **Benefit Coverage** In-Network Out-of-Network In-Network Out-of-Network Calendar Year Deductible \$3,000 \$6,000 Individual \$5,000 \$10,000 Family \$10,000 \$20,000 \$6,000 \$12,000 Coinsurance 70% 50% 70% 50% Calendar Year Maximum Out-of-Pocket Individual \$6,600 \$13,200 \$6,350 \$12,700 \$13,200 \$26,400 Family \$12,700 \$25,400 **Physician Office Visit** 50% after deductible 50% after deductible **Primary Care** \$25 copay \$25 copay 50% after deductible 50% after deductible **Specialty Care** \$75 copay \$60 copay **Preventive Care** 100% covered 50% after deductible **Adult Periodic Exams** 100% covered 50% after deductible Well-Child Care 100% covered 50% after deductible 100% covered 50% after deductible **Diagnostic Services** X-ray and Lab Tests 70% after deductible 50% after deductible 70% after deductible 50% after deductible Complex Radiology \$300 copay 50% after deductible \$300 copay 50% after deductible **Urgent Care Facility** \$75 copay 50% after deductible \$60 copay 50% after deductible **Emergency Room** \$450 copay \$400 copay \$400 copay \$450 copay **Facility Charges** Inpatient Facility 70% after deductible 50% after deductible 70% after deductible 50% after deductible Charges **Outpatient Facility and** 70% after deductible 50% after deductible 70% after deductible 50% after deductible **Surgical Charges** Retail Pharmacy (30 Day Supply) Tier 1 \$15 copay \$15 copay \$15 copay \$15 copay Tier 2 \$55 copay \$55 copay \$55 copay \$55 copay Tier 3 \$85 copay \$85 copay \$85 copay \$85 copay Tier 4 \$150 copay \$150 copay \$150 copay \$150 copay **Specialty Drugs** \$60 / \$110 / \$160 / \$210 \$60 / \$110 / \$160 / \$210 Not covered Not covered Mail Order Pharmacy (90 Day Supply) Tier 1 \$30 copay Not covered \$30 copay Not covered Tier 2 \$110 copay Not covered \$110 copay Not covered Tier 3 \$170 copay \$170 copay Not covered Not covered Tier 4 \$300 copay Not covered \$300 copay Not covered **Employee Contributions (Bi Weekly 26 per yr)** Statewide PPO \$5,000 70% **Statewide PPO \$3,000 70% Employee** \$48.85 \$53.49 Employee & Spouse \$244.27 \$267.47

\$195.42

\$407.12

\$213.98

\$445.79

	BC/BS of Arizona State	wide HSA \$4,000 100%	BC/BS of Arizona State	wide HSA \$3,000 100%
Benefit Coverage	In-Network	Out-of-Network	In-Network	Out-of-Network
Calendar Year Deductible				
Individual	\$4,000	\$8,000	\$3,000	\$6,000
Family	\$8,000	\$16,000	\$6,000	\$12,000
Coinsurance	100%	100%	100%	100%
Calendar Year Maximum O				
Individual	\$4,000	\$8,000	\$3,000	\$6,000
Family	\$8,000	\$16,000	\$6,000	\$12,000
Physician Office Visit	4000/ ()	4000/ (1	4000/ 5: 1 1 1:11	4000/ 6: 1 1 1:11
Primary Care	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Specialty Care Preventive Care	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Adult Periodic Exams	100% covered	100% after deductible	100% covered	100% after deductible
Well-Child Care	100% covered	100% after deductible	100% covered	100% after deductible
Diagnostic Services	100% covered	100% after deductible	100% covered	100% after deductible
X-ray and Lab Tests	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Complex Radiology	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Urgent Care Facility	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Emergency Room	4000/ 6	4000/ 6	4000/ 5: 1 1 1:11	4000/ 6: 1 1 1:11
Facility Charges	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Inpatient Facility Charges	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Outpatient Facility and Surgical Charges	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Retail Pharmacy (30 Day Su	ipply)			
Tier 1	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Tier 2	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Tier 3	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Tier 4	100% after deductible	100% after deductible	100% after deductible	100% after deductible
Specialty Drugs	100% after deductible	Not covered	100% after deductible	Not covered
Mail Order Pharmacy (90 D				l
Tier 1	100% after deductible	Not covered	100% after deductible	Not covered
Tier 2	100% after deductible	Not covered	100% after deductible	Not covered
Tier 3	100% after deductible	Not covered	100% after deductible	Not covered
Tier 4	100% after deductible	Not covered	100% after deductible	Not covered
Employee Contributions (E	Bi Weekly 26 per yr)			
	Statewide HS	A \$4,000 100%	Statewide HS	A \$3,000 100%
Employee	\$5.	3.87	\$57.84	
Employee & Spouse	\$269.37		\$284.59	
Employee & Child(ren)	\$215.50		\$231.37	
Family	\$448.95		\$48	2.02

Dental Insurance

Turning Point USA will continue to offer a dental program through Guardian. To locate a contracted dentist, go to www.guardianlife.com and click on Find a Provider. The chart below is a brief outline of the plan. Please refer to the summary plan description for complete plan details.

	Dental PPO			
Benefit Coverage	In-Network Benefits	Out-of-Network Benefits		
Calendar Year Deductible				
Individual	\$50	\$50		
Family	\$150	\$150		
Waived for Preventive Care?	Yes	Yes		
Calendar Year Maximum	Calendar Year Maximum			
Per Person / Family	\$1,000	\$1,000		
Preventive	100%	100%		
Basic	80%	80%		
Major	50%	50%		
Maximum Rollover	Included – See Summary for Details			
Benefit Waiting Periods	Applies to Late Entrants: 0 / 6 / 12			

Employee Contributions (Bi Weekly 26 per yr)		
Dental PPO		
Employee	\$0.00	
Employee & Spouse	\$15.45	
Employee & Child(ren)	\$22.22	
Employee & Family	\$41.08	

Manage Your Benefits:

Go to www.Guardianlife.com to access secure information about your Guardian benefits including access to an image of your ID Card. Your on-line account will be set up within 30 days after your plan effective date...

Find A Dentist:

Visit www.Guardianlife.com
Click on "Find A Provider"; You will need to know your plan, which can be found on the first page of your dental benefit summary.

Vision Insurance

Turning Point USA provides Vision Insurance to our employees with Guardian using the VSP Choice Network.

Benefit Coverage	Vision	
Сорау		
Routine Exams (Every 12 months)	\$10 copay	
Vision Materials		
Materials Copay	\$25 copay	
Lenses (Every 12 months) Single Vision Lined Bifocal Lined Trifocal Lenticular	100% after copay 100% after copay 100% after copay 100% after copay	
Contacts (Every 12 months) Covered in lieu of frames Elective Medically Necessary Frames (Every 24 months)	\$130 allowance, 15% off amount over allowance 100% after copay \$130 allowance, 20% off amount over allowance	

Employee Contributions (Bi Weekly 26 per yr)		
Vision		
Employee	\$0.00	
Employee & Spouse	\$1.95	
Employee & Child(ren)	\$2.05	
Employee & Family	\$4.93	

guardianlife.com

- · Select "Account/Login" and then "Find a Provider"
- Under "Find a Vision Provider" select your plan type and follow the steps



Find a provider and ID card mobile app

- · Search by name or location
- View in map and get directions
- View, print or email ID cards for use when scheduling an appointment or visiting the provider



Voluntary Life Offerings

You may purchase Voluntary Life/AD&D insurance with AXA Equitable Life Insurance Company. Your contributions will depend on your age and the amount of coverage you elect.

Be sure to assign a beneficiary or living trust to ensure your assets are distributed according to your wishes.

Benefit Coverage	Voluntary Life / AD&D		
Benefit Increments			
Employee	Increments of \$10,000		
Spouse	Increments of \$5,000		
Children	Increments of \$1,000		
Benefit Maximums			
Employee	\$500,000		
Spouse	50% of Employee Amount up to \$250,000		
Children	\$10,000		
Guarantee Issue			
Employee	\$100,000		
Spouse	\$50,000		
Children	\$10,000		

Short-Term Disability Insurance

Turning Point USA offers a short-term disability option through AXA Equitable Life Insurance Company This benefit covers 60% of your weekly base salary up to \$2,500/week. The benefit begins after 14 days of injury or illness and lasts up to 11 weeks. Please see the summary plan description for complete plan details.

Worksite Products

Accident & Injury

No one plans to have an accident. But it can happen at any moment throughout the day, whether at work or at play. Most major medical insurance plans only pay a portion of the bills. Our policy can help pick up where other insurance leaves off and provide cash to cover the expenses. Our accident coverage helps offer peace of mind when an accidental injury occurs.

Coverage Examples**		
Services	Low Plan	High Plan
Emergency Care or Urgent Care	\$100	\$150
Hospital Admission	\$1,000	\$1,500
Broken Leg	\$500 \$1,000	\$1,000 - \$2,000
Rotator Cuff Surgery	\$300	\$750
Concussion	\$150	\$200
Accidental Death/Common Carrier	\$25,000/\$50,000	\$50,000/\$100,000

Critical Illness

The signs pointing to a critical illness are not always clear and may not be preventable, but our coverage can help offer financial protection in the event you are diagnosed. AXA Equitable Life Insurance Company group voluntary critical illness coverage provides a lump-sum cash benefit to help you cover the out-of-pocket expenses associated with a critical illness.

Core + Cancer Conditions			
Covered Condition	Benefit Percentages	Recurrence Benefit Percentages	
Heart Attack	100%	25%	
Stroke	100%	25%	
Coronary Artery Bypass Graft	25%	25%	
End-Stage Kidney Disease	100%	25%	
Angioplasty	5%	5%	
Occupational Infectious Disease	100%	N/A	
Cancer	100%	100%	
Non-Life- Threatening Cancer	25%	25%	
Skin Cancer	5%	5%	

Contacts

Have Questions? Need Help?

Turning Point USA is excited to offer access to the USI Benefit Resource Center (BRC), which is designed to provide you with a responsive, consistent, hands-on approach to benefit inquiries. Benefit Specialists are available to research and solve elevated claims, unresolved eligibility problems, and any other benefit issues with which you might need assistance. The Benefit Specialists are experienced professionals and their primary responsibility is to assist you.

The Specialists in the Benefit Resource Center are available Monday through Friday 8:00am to 5:00pm Eastern & Central Standard Time at 855-874-0110 or via e-mail at BRCSouthwest@usi.com. If you need assistance outside of regular business hours, please leave a message and one of the Benefit Specialists will promptly return your call or e-mail message by the end of the following business day.

Carrier Customer Service

Additional information regarding benefit plans can be found on the Paychex website. Please contact Human Capital to complete any changes to your benefits that are not related to your initial or annual enrollment.

BENEFITS PLAN	CARRIER	PHONE NUMBER	WEBSITE
Medical Benefits	BC/BS of Arizona	(602) 864-4400	<u>www.azblue.com</u>
		(800) 232-2345 x4197	
Dental PPO	Guardian	(888) 600-1600	www.guardiananytime.com
Vision	Guardian	(888) 600-1600	www.guardiananytime.com
Voluntary Life and AD&D	AXA Equitable Life Insurance	(877) 759-4884	<u>www.equitable.com</u>
	Company		
Short Term Disability (STD)	AXA Equitable Life Insurance	(877) 759-4884	<u>www.equitable.com</u>
	Company		
Voluntary Critical Illness	AXA Equitable Life Insurance	(877) 759-4884	<u>www.equitable.com</u>
	Company		
Accident	AXA Equitable Life Insurance	(877) 759-4884	www.equitable.com
	Company		

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REQUIRED NOTIFICATIONS

Important Legal Notices Affecting Your Health Plan Coverage

THE WOMEN'S HEALTH CANCER RIGHTS ACT OF 1998 (WHCRA)

If you have had or are going to have a mastectomy, you may be entitled to certain benefits under the Women's Health and Cancer Rights Act of 1998 (WHCRA). For individuals receiving mastectomy-related benefits, coverage will be provided in a manner determined in consultation with the attending physician and the patient, for:

- All stages of reconstruction of the breast on which the mastectomy was performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance;
- · Prostheses; and
- Treatment of physical complications of the mastectomy, including lymphedema.

These benefits will be provided subject to the same deductibles and coinsurance applicable to other medical and surgical benefits provided under this plan. Therefore, the following deductibles and coinsurance apply:

	Deductible	Coinsurance
Statewide 5000 PPO	\$5,000	70%
Statewide 3000 PPO	\$3,000	70%
Statewide 4000 HSA	\$4,000	100%
Statewide 3000 HSA	\$3,000	100%

NEWBORNS ACT DISCLOSURE - FEDERAL

Group health plans and health insurance issuers generally may not, under Federal law, restrict benefits for any hospital length of stay in connection with childbirth for the mother or newborn child to less than 48 hours following a vaginal delivery, or less than 96 hours following a cesarean section. However, Federal law generally does not prohibit the mother's or newborn's attending provider, after consulting with the mother, from discharging the mother or her newborn earlier than 48 hours (or 96 hours as applicable). In any case, plans and issuers may not, under Federal law, require that a provider obtain authorization from the plan or the insurance issuer for prescribing a length of stay not in excess of 48 hours (or 96 hours).

NOTICE OF SPECIAL ENROLLMENT RIGHTS

If you are declining enrollment for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in this plan if you or your dependents lose eligibility for that other coverage (or if the employer stops contributing toward your or your dependents' other coverage). However, you must request enrollment within 30 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 30 days after the marriage, birth, adoption, or placement for adoption.

Further, if you decline enrollment for yourself or eligible dependents (including your spouse) while Medicaid coverage or coverage under a State CHIP program is in effect, you may be able to enroll yourself and your dependents in this plan if:

- coverage is lost under Medicaid or a State CHIP program; or
- you or your dependents become eligible for a premium assistance subsidy from the State.

In either case, you must request enrollment within 60 days from the loss of coverage or the date you become eligible for premium assistance.

To request special enrollment or obtain more information, contact the person listed at the end of this summary.

STATEMENT OF ERISA RIGHTS

As a participant in the Plan you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 ("ERISA"). ERISA provides that all participants shall be entitled to:

Receive Information about Your Plan and Benefits

- Examine, without charge, at the Plan Administrator's office and at other specified locations, the Plan and Plan documents, including the insurance contract and copies of all documents filed by the Plan with the U.S. Department of Labor, if any, such as annual reports and Plan descriptions.
- Obtain copies of the Plan documents and other Plan information upon written request to the Plan Administrator. The Plan Administrator may make a reasonable charge for the copies.
- Receive a summary of the Plan's annual financial report, if required to be furnished under ERISA. The Plan Administrator is required by law to furnish each participant with a copy of this summary annual report, if any.

Continue Group Health Plan Coverage

If applicable, you may continue health care coverage for yourself, spouse or dependents if there is a loss of coverage under the plan as a result of a qualifying event. You and your dependents may have to pay for such coverage. Review the summary plan description and the documents governing the Plan for the rules on COBRA continuation of coverage rights.

Prudent Actions by Plan Fiduciaries

In addition to creating rights for participants, ERISA imposes duties upon the people who are responsible for operation of the Plan. These people, called "fiduciaries" of the Plan, have a duty to operate the Plan prudently and in the interest of you and other Plan participants.

No one, including the Company or any other person, may fire you or discriminate against you in any way to prevent you from obtaining welfare benefits or exercising your rights under ERISA.

Enforce your Rights

If your claim for a welfare benefit is denied in whole or in part, you must receive a written explanation of the reason for the denial. You have a right to have the Plan review and reconsider your claim.

Under ERISA, there are steps you can take to enforce these rights. For instance, if you request materials from the Plan Administrator and do not receive them within 30 days, you may file suit in federal court. In such a case, the court may require the Plan Administrator to provide the materials and pay you up to \$110 per day, until you receive the materials, unless the materials were not sent due to reasons beyond the control of the Plan Administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, and you have exhausted the available claims procedures under the Plan, you may file suit in a state or federal court. If it should happen that Plan fiduciaries misuse the Plan's money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a federal court. The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees. If you lose (for example, if the court finds your claim is frivolous) the court may order you to pay these costs and fees.

Assistance with your Questions

If you have any questions about your Plan, this statement, or your rights under ERISA, you should contact the nearest office of the Employee Benefits and Security Administration, U.S. Department of Labor, listed in your telephone directory or the Division of Technical Assistance and Inquiries, Employee Benefits and Security Administration, U.S. Department of Labor, 200 Constitution Avenue N.W., Washington, D.C. 20210.

CONTACT INFORMATION

CONTACT INFORMATION

Questions regarding any of this information can be directed to:
Lily DiCecco
4940 E. Beverly Road; Phoenix, AZ 85044
860-670-0686
lily.dicecco@tpusa.com

THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. **PLEASE REVIEW IT CAREFULLY**.

Your Information. Your Rights. Our Responsibilities.

Recipients of the notice are encouraged to read the entire notice. Contact information for questions or complaints is available at the end of the notice.

Your Rights

You have the right to:

- · Get a copy of your health and claims records
- Correct your health and claims records
- Request confidential communication
- Ask us to limit the information we share
- Get a list of those with whom we've shared your information
- Get a copy of this privacy notice
- Choose someone to act for you
- File a complaint if you believe your privacy rights have been violated

Your Choices

You have some choices in the way that we use and share information as we:

- · Answer coverage questions from your family and friends
- · Provide disaster relief
- · Market our services and sell your information

Our Uses and Disclosures

We may use and share your information as we:

- Help manage the health care treatment you receive
- Run our organization
- Pay for your health services
- Administer your health plan
- · Help with public health and safety issues
- Do research
- · Comply with the law
- Respond to organ and tissue donation requests and work with a medical examiner or funeral director
- Address workers' compensation, law enforcement, and other government requests
- · Respond to lawsuits and legal actions

Your Rights

When it comes to your health information, you have certain rights. This section explains your rights and some of our responsibilities to help you.

Get a copy of health and claims records

- You can ask to see or get a copy of your health and claims records and other health information we have about you. Ask us how to do this.
- We will provide a copy or a summary of your health and claims records, usually within 30 days of your request. We may charge a reasonable, cost-based fee.

Ask us to correct health and claims records

- You can ask us to correct your health and claims records if you think they are incorrect or incomplete. Ask us how
 to do this.
- We may say "no" to your request, but we'll tell you why in writing, usually within 60 days.

Request confidential communications

- You can ask us to contact you in a specific way (for example, home or office phone) or to send mail to a different address.
- We will consider all reasonable requests, and must say "yes" if you tell us you would be in danger if we do not.

Ask us to limit what we use or share

- You can ask us not to use or share certain health information for treatment, payment, or our operations.
- We are not required to agree to your request.

Get a list of those with whom we've shared information

- You can ask for a list (accounting) of the times we've shared your health information for up to six years prior to the date you ask, who we shared it with, and why.
- We will include all the disclosures except for those about treatment, payment, and health care operations, and certain other disclosures (such as any you asked us to make). We'll provide one accounting a year for free but will charge a reasonable, cost-based fee if you ask for another one within 12 months.

Get a copy of this privacy notice

You can ask for a paper copy of this notice at any time, even if you have agreed to receive the notice electronically. We will provide you with a paper copy promptly.

Choose someone to act for you

- If you have given someone medical power of attorney or if someone is your legal guardian, that person can exercise your rights and make choices about your health information.
- We will make sure the person has this authority and can act for you before we take any action.

File a complaint if you feel your rights are violated

- You can complain if you feel we have violated your rights by contacting us using the information at the end of this notice.
- You can file a complaint with the U.S. Department of Health and Human Services Office for Civil Rights by sending a letter to 200 Independence Avenue, S.W., Washington, D.C. 20201, calling 1-877-696-6775, or visiting www.hhs.gov/ocr/privacy/hipaa/complaints/.
- We will not retaliate against you for filing a complaint.

Your Choices

For certain health information, you can tell us your choices about what we share. If you have a clear preference for how we share your information in the situations described below, talk to us. Tell us what you want us to do, and we will follow your instructions.

In these cases, you have both the right and choice to tell us to:

- Share information with your family, close friends, or others involved in payment for your care
- Share information in a disaster relief situation

If you are not able to tell us your preference, for example if you are unconscious, we may go ahead and share your information if we believe it is in your best interest. We may also share your information when needed to lessen a serious and imminent threat to health or safety.

• In these cases we never share your information unless you give us written permission:

Marketing purposes

Sale of your information

Our Uses and Disclosures

How do we typically use or share your health information?

We typically use or share your health information in the following ways.

Help manage the health care treatment you receive

We can use your health information and share it with professionals who are treating you.

Example: A doctor sends us information about your diagnosis and treatment plan so we can arrange additional services.

Pay for your health services

We can use and disclose your health information as we pay for your health services.

Example: We share information about you with your dental plan to coordinate payment for your dental work.

Administer your plan

We may disclose your health information to your health plan sponsor for plan administration.

Example: Your company contracts with us to provide a health plan, and we provide your company with certain statistics to explain the premiums we charge.

Run our organization

- We can use and disclose your information to run our organization and contact you when necessary.
- We are not allowed to use genetic information to decide whether we will give you coverage and the price of that coverage. This does not apply to long term care plans.

Example: We use health information about you to develop better services for you.

How else can we use or share your health information?

We are allowed or required to share your information in other ways – usually in ways that contribute to the public good, such as public health and research. We have to meet many conditions in the law before we can share your information for these purposes. For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/index.html.

Help with public health and safety issues

We can share health information about you for certain situations such as:

- Preventing disease
- · Helping with product recalls
- Reporting adverse reactions to medications
- Reporting suspected abuse, neglect, or domestic violence
- Preventing or reducing a serious threat to anyone's health or safety

Do research

We can use or share your information for health research.

Comply with the law

We will share information about you if state or federal laws require it, including with the Department of Health and Human Services if it wants to see that we're complying with federal privacy law.

Respond to organ and tissue donation requests and work with a medical examiner or funeral director

- We can share health information about you with organ procurement organizations.
- We can share health information with a coroner, medical examiner, or funeral director when an individual dies.

Address workers' compensation, law enforcement, and other government requests

We can use or share health information about you:

- For workers' compensation claims
- For law enforcement purposes or with a law enforcement official
- With health oversight agencies for activities authorized by law
- For special government functions such as military, national security, and presidential protective services

Respond to lawsuits and legal actions

We can share health information about you in response to a court or administrative order, or in response to a subpoena.

Our Responsibilities

- We are required by law to maintain the privacy and security of your protected health information.
- We will let you know promptly if a breach occurs that may have compromised the privacy or security of your information
- We must follow the duties and privacy practices described in this notice and give you a copy of it.
- We will not use or share your information other than as described here unless you tell us we can in writing. If you tell us we can, you may change your mind at any time. Let us know in writing if you change your mind.

For more information see: www.hhs.gov/ocr/privacy/hipaa/understanding/consumers/noticepp.html.

Changes to the Terms of this Notice

We can change the terms of this notice, and the changes will apply to all information we have about you. The new notice will be available upon request, on our web site (if applicable), and we will mail a copy to you.

Important Notice from Turning Point USA About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Turning Point USA and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

- 1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
- 2. Turning Point USA has determined that the prescription drug coverage offered by the Blue Cross Blue Shield of Arizona is, on average for all plan participants, expected to pay out as much as standard Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15thto December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan.

What Happens To Your Current Coverage If You Decide to Join A Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Turning Point USA coverage will not be affected.

If you do decide to join a Medicare drug plan and drop your current Turning Point USA coverage, be aware that you and your dependents will be able to get this coverage back.

When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Turning Point USA and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go nineteen months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice Or Your Current Prescription Drug Coverage...

Contact the person listed below for further information **NOTE:** You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through Turning Point USA changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage...

More detailed information about Medicare plans that offer prescription drug coverage is in the "Medicare & You" handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy
 of the "Medicare & You" handbook for their telephone number) for personalized help
- Call 1-800-MEDICARE (1-800-633-4227). TTY users should call 1-877-486-2048.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at 1-800-772-1213 (TTY 1-800-325-0778).

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Date: November 1, 2022 Name of Entity/Sender: Turning Point USA

Contact--Position/Office: Lily DiCecco, Director of Human Capital Address: 4940 E. Beverly Rd; Phoenix, AZ 85044

Phone Number: (860) 670-0686

CMS Form 10182-CC Updated April 1, 2011

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-0990. The time required to complete this information collection is estimated to average 8 hours per response initially, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

Premium Assistance Under Medicaid and the Children's Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you're eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren't eligible for Medicaid or CHIP, you won't be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren't already enrolled. This is called a "special enrollment" opportunity, and you must request coverage within 60 days of being determined eligible for premium assistance. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of January 31, 2022. Contact your State for more information on eligibility –

AT ADAMA M.J	CALIFORNIA M. P
ALABAMA-Medicaid Website: http://myalhipp.com/ Phone: 1-855-692-5447	Website: Health Insurance Premium Payment (HIPP) Program http://dhcs.ca.gov/hipp Phone: 916-445-8322 Fax: 916-440-5676 Email: hipp@dhcs.ca.gov
ALASKA-Medicaid	COLORADO-Health First Colorado (Colorado's Medicaid Program) & Child Health Plan Plus (CHP+)
The AK Health Insurance Premium Payment Program Website: http://myakhipp.com/ Phone: 1-866-251-4861 Email: CustomerService@MyAKHIPP.com Medicaid Eligibility: http://dhss.alaska.gov/dpa/Pages/medicaid/default.aspx	Health First Colorado Website: https://www.healthfirstcolorado.com/ Health First Colorado Member Contact Center: 1-800-221-3943/ State Relay 711 CHP+: https://www.colorado.gov/pacific/hcpf/child-health-plan-plus CHP+ Customer Service: 1-800-359-1991/ State Relay 711 Health Insurance Buy-In Program (HIBI): https://www.colorado.gov/pacific/hcpf/health-insurance-buy-program HIBI Customer Service: 1-855-692-6442
ARKANSAS-Medicaid	FLORIDA-Medicaid
Website: http://myarhipp.com/ Phone: 1-855-MyARHIPP (855-692-7447)	Website:

GEORGIA-Medicaid	MAINE-Medicaid	
A HIPP Website: https://medicaid.georgia.gov/programs-hipp Phone: 678-564-1162, Press 1 GA CHIPRA Website: https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra Phone: (678) 564-1162, Press 2 INDIANA-Medicaid Healthy Indiana Plan for low-income adults 19-64 Website: http://www.in.gov/fssa/hip/ Phone: 1-877-438-4479 All other Medicaid Website: https://www.in.gov/medicaid/ Phone 1-800-457-4584	Enrollment Website: https://www.maine.gov/dhhs/ofi/applications-forms Phone: 1-800-442-6003 TTY: Maine relay 711 Private Health Insurance Premium Webpage: https://www.maine.gov/dhhs/ofi/applications-forms Phone: -800-977-6740. TTY: Maine relay 711 MASSACHUSETTS-Medicaid and CHIP Website: https://www.mass.gov/masshealth/pa Phone: 1-800-862-4840	
IOWA-Medicaid and CHIP (Hawki)	MINNESOTA-Medicaid	
Medicaid Website: https://dhs.iowa.gov/ime/members Medicaid Phone: 1-800-338-8366 Hawki Website: http://dhs.iowa.gov/Hawki Hawki Phone: 1-800-257-8563 HIPP Website: https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp HIPP Phone: 1-888-346-9562	Website: https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp Phone: 1-800-657-3739	
KANSAS-Medicaid	MISSOURI-Medicaid	
Website: https://www.kancare.ks.gov/ Phone: 1-800-792-4884	Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm Phone: 573-751-2005	
KENTUCKY-Medicaid	MONTANA-Medicaid	
Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx Phone: 1-855-459-6328 Email: KIHIPP.PROGRAM@ky.gov	Website: http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP Phone: 1-800-694-3084	
KCHIP Website: https://kidshealth.ky.gov/Pages/index.aspx Phone: 1-877-524-4718		
Kentucky Medicaid Website: https://chfs.ky.gov		
LOUISIANA-Medicaid	NEBRASKA-Medicaid	
Website: www.medicaid.la.gov or www.ldh.la.gov/lahipp Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618- 5488 (LaHIPP)	Website: http://www.ACCESSNebraska.ne.gov Phone: 1-855-632-7633 Lincoln: 402-473-7000 Omaha: 402-595-1178	

NEVADA-Medicaid	SOUTH CAROLINA-Medicaid	
Medicaid Website: http://dhcfp.nv.gov Medicaid Phone: 1-800-992-0900	Website: https://www.scdhhs.gov Phone: 1-888-549-0820	
NEW HAMPSHIRE-Medicaid	SOUTH DAKOTA-Medicaid	
Website: https://www.dhhs.nh.gov/oii/hipp.htm Phone: 603-271-5218 Toll free number for the HIPP program: 1-800-852-3345, ext 5218	Website: http://dss.sd.gov Phone: 1-888-828-0059	
NEW JERSEY-Medicaid and CHIP	TEXAS-Medicaid	
Medicaid Website: http://www.state.nj.us/humanservices/ dmahs/clients/medicaid/ Medicaid Phone: 609-631-2392 CHIP Website: http://www.njfamilycare.org/index.html CHIP Phone: 1-800-701-0710	Website: http://gethipptexas.com/ Phone: 1-800-440-0493	
NEW YORK-Medicaid	UTAH-Medicaid and CHIP	
Website: https://www.health.ny.gov/health_care/medicaid/Phone: 1-800-541-2831	Medicaid Website: https://medicaid.utah.gov/ CHIP Website: http://health.utah.gov/chip Phone: 1-877-543-7669	
NORTH CAROLINA-Medicaid	VERMONT-Medicaid	
Website: https://medicaid.ncdhhs.gov/ Phone: 919-855-4100	Website: http://www.greenmountaincare.org/ Phone: 1-800-250-8427	
NORTH DAKOTA-Medicaid	VIRGINIA-Medicaid and CHIP	
Website: http://www.nd.gov/dhs/services/medicalserv/medicaid/ Phone: 1-844-854-4825	Website: https://www.coverva.org/en/famis-select https://www.coverva.org/en/hipp Medicaid Phone: 1-800-432-5924 CHIP Phone: 1-800-432-5924	
OKLAHOMA-Medicaid and CHIP	WASHINGTON-Medicaid	
Website: http://www.insureoklahoma.org Phone: 1-888-365-3742	Website: https://www.hca.wa.gov/ Phone: 1-800-562-3022	
OREGON-Medicaid	WEST VIRGINIA-Medicaid and CHIP	
Website: http://healthcare.oregon.gov/Pages/index.aspx http://www.oregonhealthcare.gov/index-es.html Phone: 1-800-699-9075	Website: https://dhhr.wv.gov/bms/ http://mywvhipp.com/ Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)	
PENNSYLVANIA-Medicaid	WISCONSIN-Medicaid and CHIP	
Website: https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP- Program.aspx Phone: 1-800-692-7462	Website: https://www.dhs.wisconsin.gov/badgercareplus/p- 10095.htm Phone: 1-800-362-3002	
RHODE ISLAND-Medicaid and CHIP	WYOMING-Medicaid	
Website: http://www.eohhs.ri.gov/ Phone: 1-855-697-4347, or 401-462-0311 (Direct RIte Share Line)	Website: https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/ Phone: 1-800-251-1269	

To see if any other states have added a premium assistance program since January 31, 2022, or for more information on special enrollment rights, contact either:

U.S. Department of Labor Employee Benefits Security Administration www.dol.gov/agencies/ebsa 1-866-444-EBSA (3272) U.S. Department of Health and Human Services Centers for Medicare & Medicaid Services www.cms.hhs.gov 1-877-267-2323, Menu Option 4, Ext. 61565

Paperwork Reduction Act Statement

According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no personshall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

The public reporting burden for this collection of information is estimated to average approximately seven minutes per respondent. Interested parties are encouraged to send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Employee Benefits Security Administration, Office of Policy and Research, Attention: PRA Clearance Officer, 200 Constitution Avenue, N.W., Room N-5718, Washington, DC 20210 or email ebsa.opr@dol.gov and reference the OMB Control Number 1210-0137.

OMB Control Number 1210-0137 (expires 1/31/2023)



New Health Insurance Marketplace Coverage Options and Your Health Coverage

Form Approved OMBNo.1210-0149 (expires 6-30-2023)

PART A: General Information

When key parts of the health care law take effect in 2014, there will be a new way to buy health insurance: the Health Insurance Marketplace. To assist you as you evaluate options for you and your family, this notice provides some basic information about the new Marketplace and employment based health coverage offered by your employer.

What is the Health Insurance Marketplace?

The Marketplace is designed to help you find health insurance that meets your needs and fits your budget. The Marketplace offers "one-stop shopping" to find and compare private health insurance options. You may also be eligible for a new kind of tax credit that lowers your monthly premium right away. Open enrollment for health insurance coverage through the Marketplace begins in October 2013 for coverage starting as early as January 1, 2014.

Can I Save Money on my Health Insurance Premiums in the Marketplace?

You may qualify to save money and lower your monthly premium, but only if your employer does not offer coverage, or offers coverage that doesn't meet certain standards. The savings on your premium that you're eligible for depends on your household income.

Does Employer Health Coverage Affect Eligibility for Premium Savings through the Marketplace?

Yes. If you have an offer of health coverage from your employer that meets certain standards, you will not be eligible for a tax credit through the Marketplace and may wish to enroll in your employer's health plan. However, you may be eligible for a tax credit that lowers your monthly premium, or a reduction in certain cost—sharing if your employer does not offer coverage to you at all or does not offer coverage that meets certain standards. If the cost of a plan from your employer that would cover you (and not any other members of your family) is more than 9.5% of your household income for the year, or if the coverage your employer provides does not meet the "minimum value" standard set by the Affordable Care Act, you may be eligible for a tax credit.1

Note: If you purchase a health plan through the Marketplace instead of accepting health coverage offered by your employer, then you may lose the employer contribution (if any) to the employer-offered coverage. Also, this employer contribution -as well as your employee contribution to employer-offered coverage- is often excluded from income for Federal and State income tax purposes. Your payments for coverage through the Marketplace are made on an after-tax basis

How Can I Get More Information?

For more information about your coverage offered by your employer, please check your summary plan description or contact Lily DiCecco.

The Marketplace can help you evaluate your coverage options, including your eligibility for coverage through the Marketplace and its cost. Please visit **HealthCare.gov** for more information, including an online application for health insurance coverage and contact information for a Health Insurance Marketplace in your area.

¹ An employer – sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs.

PART B: Information About Health Coverage Offered by Your Employer

This section contains information about any health coverage offered by your employer. If you decide to complete an application for coverage in the Marketplace, you will be asked to provide this information. This information is numbered to correspond to the Marketplace application.

	3. Employer name	4. Employer Identification Number (EIN)			
	Turning Point USA	80-0835023			
	5. Employer address	6. Employer phone number			
	4940 E. Beverly Road	(860) 670-0686			
	7. City	8. State	9. ZIP code		
	Phoenix	AZ	85044		
	10. Who can we contact about employee health coverage at this job?				
	Lily DiCecco				
	11. Phone number (if different from above)	12. Email address			
		lily@tpusa.com			
	Some employees. Eligible employees are: Employees working 30 or more hours per week				
	With respect to dependents: We do offer coverage. Eligible dependents are: Your legal spouse, domestic partner and children up to the age of 26				
	We do not offer coverage.				
X	If checked, this coverage meets the minimum value standard*, and the cost of this coverage to you is intended to be affordable, based on employee wages.				
	** Even if your employer intends your coverage to be affordable, you may still be eligible for a premium				

** Even if your employer intends your coverage to be affordable, you may still be eligible for a premium discount through the Marketplace. The Marketplace will use your household income, along with other factors, to determine whether you may be eligible for a premium discount. If, for example, your wages vary from week to week (perhaps you are an hourly employee or you work on a commission basis), if you are newly employed mid-year, or if you have other income losses, you may still qualify for a premium discount.

If you decide to shop for coverage in the Marketplace, HealthCare.gov will guide you through the process. Here's the employer information you'll enter when you visit HealthCare.gov to find out if you can get a tax credit to lower your monthly premiums.

[•] An employer – sponsored health plan meets the "minimum value standard" if the plan's share of the total allowed benefit costs covered by the plan is no less than 60 percent of such costs (Section 36 B(c)(2)(C)(ii) of the Internal Revenue Code of 1986)